

# Products and Services

**Specialist for  
the over 50s**



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## Tailor-made products and services for the over 50s

Age UK\* understands that when choosing the right product or service, you want someone you can rely on. With this in mind, Age UK offers a range of quality and reliable products and services designed for the needs of the over 50s.

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### Gas & Electricity

Gas and electricity tariff for people aged 60 and over (or 50–59 if eligible to be registered for priority services), developed with and provided by E.ON.



#### Key benefits:

- Peace of mind knowing your gas and electricity prices are fixed for 24 months with the Age UK Fixed 2 Year tariff
- Dedicated UK call centre where you'll speak to a person not a machine
- Welcome pack with a free hypothermia thermometer

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### Travel Insurance

Wherever you're headed, you need travel insurance you can rely on. So you can relax and enjoy yourself knowing you're covered.



#### Key benefits:

- Cover for existing medical conditions wherever possible<sup>†</sup>
  - No upper age limits
  - 24hr emergency medical assistance
  - Single Trip or Annual Multi-trip cover available
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## Funeral Plan

The Age UK Guaranteed Funeral Plan takes care of cremation funeral expenses and arrangements in advance. It is easy to understand, simple to buy and takes care of all the essential funeral arrangements.

### Key benefits:

- Guaranteed acceptance if you are 50 and over
- Freeze your funeral costs at today's prices
- Easy payment options
- Cremation funeral costs guaranteed
- Burial option available



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## Personal Alarms

The Age UK Personal Alarm<sup>††</sup> Service gives you independence and your family peace of mind, safe in the knowledge that if there is an accident or you have a fall, you can get help quickly.

### Key benefits:

- Emergency response centre open 24 hours
- Quick and easy to install, by you, a friend or relative, or one of our team of local installers
- Easy to use – just press the button on the pendant to connect to an operator – no number to dial







## Annuity Service

This quote comparison service provided by Just Retirement Solutions Limited could help you get a better retirement income.

## Equity Release Advice Service

Provided by Just Retirement Solutions Limited for homeowners aged 55 and over. A £675 fee is payable on completion for advice and arranging an equity release plan.



**Equity release may involve a lifetime mortgage or a home reversion plan. To understand the features and risks, ask for a personalised illustration.**

## Mobility & Healthcare Products

Age UK offers a range of products to help you stay safe and independent in your own home.

**Stairlifts:** We offer a range of stairlifts to suit you and your home at a reasonable price with outstanding customer service. Straight and curved stairlifts are available, and are made-to-measure with a 'price match guarantee'.

**Hearing Aids:** We offer a wide range of hearing aids with the very latest technology. Our discreet hearing aids come with a lifetime of free aftercare. All with a price match guarantee.

**Bathing:** A range of bathing options are available from walk-in baths to easy access showers. They're tailor made to suit your budget, space and style preference.



**We also offer adjustable beds and riser recliner chairs.**

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## Home Insurance

We understand how important your home is to you. That's why we offer great-value home insurance you can rely on. Age UK Home Insurance gives your home all the protection it deserves, plus optional extras so that you can tailor it to your needs.

### Key benefits:

- No hidden fees
- Standard excess of only £45<sup>†</sup>
- Pay monthly at no extra cost  
**(0% APR Representative)**
- 'New for old' cover
- Automatic buildings cover of up to £500,000 and contents up to £60,000 on standard construction properties
- Award-winning insurer<sup>§</sup>



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## Car Insurance

With Age UK Car Insurance, you'll get great-value cover you can rely on all the way. Designed with the over 50s in mind, you'll enjoy a range of high-quality benefits. Best of all, it comes with no hidden fees.

### Key benefits:

- Guaranteed courtesy car for comprehensive customers\*\*
- No upper age limit for drivers
- No hidden fees
- Pay monthly at no extra cost  
**(0% APR Representative)**



# Buying from Age UK helps us make later life a better life.

All net profits from the sale of these products and services go to support our charitable work, both locally and nationally.

For a no-obligation quote or more information about any of the products and services offered, call

## 0800 032 7840

### **Age UK Home, Car and Travel Insurance are provided and managed by Ageas Insurance Limited.**

Age UK Enterprises Limited, Aid Call Limited and Age UK Trading Limited are the commercial services arms of Age UK (Charity No. 1128267) and each donate their net profits to that charity.

We are Age UK. Our network includes Age Cymru, Age NI, Age Scotland and Age UK.

†Subject to medical screening and acceptance by underwriters and the appropriate premium being paid.

††The Age UK Personal Alarm service is provided by Aid-Call Limited, a wholly owned subsidiary of Age UK.

‡Exceptions include subsidence, for which there is typically a £1,000 excess; £100 subsidence excess for properties under ten years old; £245 excess for escaping water claims.

§Ageas winner – Gold standard awards 2008 – 2013 winner, Insurance. General Insurer of the Year at the British Insurance Awards 2014.

\*\*In the event of an accident or when recovered damaged following a theft, when using an approved Ageas repairer.

Calls to 0800 numbers are free from a BT landline, other providers may charge. Mobile and other providers' charges may vary.

Calls may be recorded to improve customer service.

The Age UK Guaranteed Funeral Plan is offered by Advance Planning Limited, a company owned by Dignity Pre Arrangement Limited (a subsidiary of Dignity plc).

Gas & Electricity tariff is provided by E.ON Energy Solutions Limited.

The Age UK Equity Release Advice Service and the Age UK Annuity Service are provided by Just Retirement Solutions Limited. Registered office: Vale House, Roebuck Close, Bancroft Road, Reigate, Surrey RH2 7RU. Registered in England number 5125701.

Just Retirement Solutions Limited is authorised and regulated by the Financial Conduct Authority.

Hearing aids are provided by UK Hearing Care Management Services Ltd.

Beds are provided by Willowbrook Limited.

Stairlifts, Bathing Solutions and Recliner Chairs are provided by Handicare Accessibility Limited.

Age UK Enterprises Limited receives commission from Just Retirement Solutions Limited of up to 0.75% of the amount advanced under each equity release plan sold together with a contribution towards marketing support.

Age UK Enterprises Limited is authorised and regulated by the Financial Conduct Authority for insurance mediation and to introduce potential annuity customers. Registered in England and Wales number 3156159.

Promoter: Age UK Enterprises Limited Tavis House, 1-6 Tavistock Square, London WC1H 9NA.